

# FASTER CLAIMS ARE BETTER FOR EVERYONE



## TODAY'S INEFFICIENT CLAIMS PROCESSING



Claim is submitted

Forms, reports and other information are manually added to system as they are available



Claims Processor checks status of documents to determine if claim can progress, often manually searching for missing information

New documents arrive and are manually added to the claim



Claims processor repeats multiple cycles of searching for information to move claim forward



Lack of visibility into all claim information slows the process



CLAIM IS APPROVED, BUT WITH DELAYS BECAUSE OF INEFFICIENT PROCESS



## SMARTER CLAIMS PROCESSING WITH KOFAX



Claim is submitted

Kofax automates capture of all documents from different sources and platforms and adds to claims platform



Claims processor has full visibility of received and pending documents and can progress the claim

New documents are automatically added to the claim as they arrive



Missing information is flagged for immediate action



Claims processor is notified when new information is added



FASTER CLAIM APPROVED

