

ELIMINATE DATA ERRORS, PROCESS CLAIMS FASTER



TODAY

Data errors slow the claims process



Claim is submitted



Multiple points for potential data entry errors:

Personal details added

Details of claim added

Loss information added

Error in repair invoice amounts

Police report added

Witness statement added

Error in dates of events



Manual data cross check creates more chances for errors



ERRORS LEAD TO DELAYS, REWORK, AND NEGATIVE CUSTOMER EXPERIENCE



WITH KOFAX

Accurate data from the start



Claim is submitted



Automation significantly reduces errors:



System is trained to recognize key documents and extract relevant information

Claim form

Police report

Witness statement

Repair invoice



All forms, data and content is cross checked for accuracy and fraud red flags



Irregularities are spotted and flagged for validation



AUTOMATION LEADS TO FASTER, MORE ACCURATE CLAIMS PROCESSING - AND SATISFIED CUSTOMERS